

## PUBLIC SERVICE ANNOUNCEMENT

(575 Words)

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## Find a Quality Contractor to Repair Your Roof

Colorado Hail Storms Hit the Roof

Whenever a Colorado hailstorm rips through a Front Range community, homeowners are faced with the task of hiring a roofing contractor to repair the damage. The Colorado Roofing Association would like to remind you that there are several guidelines to follow.

- 1. **GET A CRA 'NO SOLICITING' DOOR CARD.** Go to <a href="www.coloradoroofing.org">www.coloradoroofing.org</a> and get one our our printable cards to post on your front door that says "No Roofing Solicitors."
- 2. USE WWW.COLORADOROOFING.ORG as a resource to find a local reliable roofing company using the contractor search tool.
- **3. DON'T SIGN ANYTHING.** If you are asked to sign anything by a solicitor knocking on your door, don't sign it right away and don't assume it is just an estimate or permission to get on your roof. The majority of the time it is a roofing contract and probably includes a 20% cancellation clause.
- **4. BE PATIENT:** Take the time to find out what you need and who you're working with. Understand that quality contractors will inevitably be busy!
- **5. CALL YOUR INSURANCE COMPANY:** The insurance adjuster will assess the damage and the homeowner should select the contractor. Deductibles should remain between a homeowner and their insurance company.
- **6. GET A PROFESSIONAL 2ND & 3RD OPINION:** Make sure to get more than one comparable estimate. Confirm a ballpark schedule for completion once work has begun.
- 7. CHECK OUT THE CONTRACTORS: A business history in the area is a must! Call local references as well as the BBB. Check for a permanent business address and

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phone number. Do their vehicles have Colorado License Plates? Confirm local licensing as necessary so that building codes and requirements will be followed, including project inspections. Visit www.coloradoroofing.org's Consumer Area for tips on avoiding the potential of fraud and roof scams.

- **8. THE AGREEMENT** should be clear, including materials & scope of work, payment terms, and penalties for cancellation (if any). Be sure that EVERYTHING you have agreed to is in writing before signing a contract.
- **9. PROOF OF INSURANCE:** Workers' Compensation and General Liability should be verified before the contract is signed.
- 10. SAFETY. Choose a company committed to worker safety. OSHA requires that all residential and commercial contractors use fall protection.
- 11. PAYMENT <u>should not</u> be made until you are satisfied with the completed work. You may ask for a full lien release as a condition of final payment.
- 12. WARRANTY: The contractor should be able to provide you with a sample for your review before signing a contract.

A new roof is a major investment. From start to finish, use good common sense when selecting someone to work on your home. Low bids can often mean someone is cutting corners to make a profit. Price should not be the sole determining factor when choosing a contractor. Determine your needs, don't allow yourself to be pressured, make a smart decision and you'll be pleased with your investment.

For more information, please log-on to www.coloradoroofing.org.

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This information is provided as a public service by the Colorado Roofing Association. Please do not refer specific consumer questions or complaints to the Colorado Roofing Association. We are not a consumer service agency and we cannot take action to assist homeowners with their specific needs. Thank you.